



A Case Study



Creating familiar yet luxurious plant-based alternatives:

THE CASE OF BEN & JERRY'S

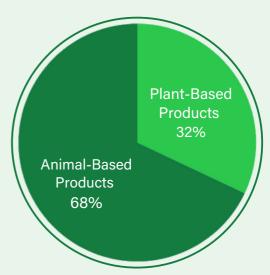
EMBRACING PLANT-BASED

Ben & Jerry's is one of the world's leading premium ice cream brands. Their launch of four non-dairy products in 2016 marked a significant shift for the company, which now boasts 20 plant-based flavours on the US market, constituting about 32% of the company's entire range.¹

The company recognised the growing global popularity of plant-based eating, and made the astute move to target those 40% of Western consumers cutting down on animal products. 2



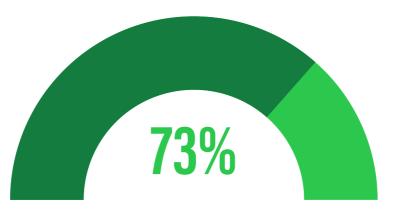
Source: Ben & Jerry's



Ben & Jerry's ice cream range in 2022 (USA)

FOSTERING FAMILIARITY

Almost two-thirds of consumers prefer products that are similar to foods they already know.³ At the same time, many consumers are looking to reduce their meat and dairy intake. This creates a natural opportunity for plant-based alternatives to satisfy consumers' traditional taste and texture needs while also meeting their modern preferences for healthier and more sustainable foods.⁴



73% of plant-based products are purchased by omnivores and flexitarians.⁵ It is therefore essential to focus on products that create a familiar and indulgent taste-and-texture experience when it comes to expanding your plant-based range.



ADVOCATING INDULGENCE

A key reason many consumers are hesitant to try plant-based products for the first time is due to the stigma that they will not taste as good as the animal-based product. As such, it is important for plant-based brands to make products which emulate the taste and texture of their animal-based alternatives.

Ben & Jerry's non-dairy ice creams use a variety of bases, including almond milk and coconut milk, to achieve the creaminess that consumers are used to.

Non-dairy fans deserve the same euphoric experience as our dairy fans. Whether you're choosing a non-dairy diet because of nutritional or ethical reasons, you don't need to compromise on taste with our vegan flavours.



LINDSAY BUMPSGlobal Marketing Specialist,
Ben and Jerry's⁷



Unilever, which now owns Ben & Jerry's, aims to reach €1bn annually in plant-based sales by 2027, a fivefold increase on their 2020 figures.9

Business Insider found
Ben & Jerry's plant-based
chocolate flavour was
"almost exactly like" the
dairy-based flavour, and
far exceeded its calorieconscious ice-cream
competitor Halo Top in
look, taste and texture.8

By foregoing the association between plant-based products and health, Ben & Jerry's is demonstrating to consumers that choosing plant-based does not mean sacrificing luxury or indulgence.



KEY TAKEAWAYS

Meet flexitarians' needs by providing plantbased imitations of the traditional products they're used to eating

Focus on indulgence by promoting great taste and texture

Certify your product with the V-Label to provide consumers with reassurance and clarity

In the EU and the UK, Ben & Jerry's non-dairy range is certified by the V-Label, which ProVeg administers in Germany, South Africa, and Czechia. Globally, more than 40,000 products now carry the V-Label.

With more than 25 years' experience in certifying products, V-Label is the frontrunner of a global movement.

Talk to us to learn more about how you can use the V-Label to boost your plant-based sales.



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